



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 01508NKS

C A No. Applied for
Complaint No. 167/2022

In the matter of:

Aanchal NarangComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. Nishat Ahmed Alvi, Member (CRM)
5. Mr. Vijay Singh, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Shweta Bist & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 18th October, 2022

Date of Order: 20th October, 2022

Order Pronounced By:- Mr. Vijay Singh, Member

1. This complaint has been filed by Ms. Aanchal Narang, against BYPL-SRD.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Aanchal Narang is residing at 836, Bisakha Building,

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Joshi Road, Karol Bagh, New Delhi-110005 and applied for new electricity connection vide request number 8005688097 dated 18.05.2022 but respondent rejected her application for new connection on pretext of "same site energy dues".

3. The respondent in reply briefly stated that Aanchal Narang applied for new electricity connection for non-domestic category for a load of 1 KW vide application no. 8005688097 at 836, Mezzanine floor, Joshi Road, Karol Bagh, Delhi.

OP further submitted that during site verification it was found that plot area is 45 yards comprising of GF + Mezzanine +FF + SF + 3F. The complainant's address for GF + mezzanine (having a shop) is 836, Joshi road and for upper floors 834, Joshi Road as stated by the complainant, which is an adjoining building. The entrance of the complainant having an ownership of GF and mezzanine floor is separate from the above floors.

OP further submitted that request for new connection was rejected due to building structure above the mezzanine floor is demolished and the dues are pending against CA No. 100559955 of Rs. 10,252/- and CA No. 100563995 of Rs. 11,430/-. When respondent checked the NDMC online portal but no objection was found for applied address 836, Joshi Road, But when searched for 834, Joshi Road (adjoining building) it showed booked property having details of date 23.01.2014 as 834-C, Joshi road, where U/C of FF, SF, 3F (GF old and occupied). Complainant was also requested to submit old chain/previous documents before 2019 for clarification but he failed to submit the same.

4. Heard both the parties and perused the record.

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5. The issue in this matter is mainly whether the connection vide application no. 8005688097 is to be released or not.
6. Heard the arguments of Authorized Representative of the complainant and OP-BYPL. Representative of the complainant has submitted that complainant Ms. Aanchal Narang, is owner of property no. 836, GF and Mezzanine floor, Joshi Road, Karol Bagh, Delhi and applied for new electricity connection vide request no. 8005688097. He further submitted that premises no. 834, Joshi Road, Karol Bagh, Delhi, which is booked by NDMC is other premises and has no concern with the complainant. There is no record with the OP that his premises are booked by NDMC.
7. In this record submission of LR of OP submitted that connection can be installed as per law of Delhi Electricity Supply code and Performance Standard Regulations, 2017.

OP further submitted that entrance to the premises no. 834 and 836 are separate. Plot area is 45 sq yards comprising of GF+mezzanine+FF+SF+3F. The complainant's address for GF + mezzanine (having a shop) is 836, Joshi Road and above floors have entrance from adjoining building. The entrance of complainant, having an ownership of GF and mezzanine floor is separate from the above floors. There are pending dues against CA no. 100559955 of Rs. 10,252/- and CA No. 100563995 of Rs. 11,430/-

8. During the arguments, OP failed to prove that premise number 834, Joshi Road, Karol Bagh and 836 Joshi Road, Karol Bagh are same and booked by NDMC. Also the entrance to both the premises is separate, this proof also concrete to the claim of the complainant that both the premises are

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separate. So, the MCD objection raised by OP does not substantiate here. The second objection of the OP regarding outstanding dues of CA No. 100559955 of Rs. 10,252/- and CA No. 100563995 of Rs. 11,430/-, the LR of the complainant agreed to make the payment of the said dues without LPSC.

ORDER:-

Complaint is allowed. Respondent is directed to waive off entire LPSC against CA No. 100559955 and CA No. 100563995 and release the new connection to the complainant after balance payment of bills raised by them and also after completion of other commercial formalities as per DERC Guidelines.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(P.K. SINGH)
20/10/22
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(VIJAY SINGH)
MEMBER